



## ***The Uniquely Abled Academy® Replication Guide***

### ***Element 3: Recruiting, Assessing and Selecting Students, Marketing & Communications***

#### ***Element 3.7 - Evaluating the UAA Program***

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An Outcomes Measurement and Management System is recommended.

#### **a. Types of Measures**

The system might contain the following types of measures for each program:

1. Effectiveness measures.
2. Efficiency measures.
3. Service Access measures.
4. Measures of progress for persons served.
5. Characteristics of persons served.
6. Consumer satisfaction measures (aggregated from the individual measures).

#### **b. Data Distribution**

Data and information from the system could be reported and shared annually with:

1. Persons Served.
2. Staff Members.
3. Other stakeholders (agencies)
4. The governance authority.
5. The Public.

#### **c. Student Satisfaction Survey**

**The Uniquely Abled Student Satisfaction Survey** allows for there to be a traceable documentation trail of outcomes for the Program, this would be particularly useful in case the Program is audited and a request is made by the auditor to provide a proof of outcomes. The survey would also allow for the team to get direct feedback from the students on their overall experience and how the Program can be improved. Distributing the survey after the completion of every Cohort will ensure the Program meets or exceeds expectations and always creates a quality experience for students.

See [Exhibit 2.19 - Student Satisfaction Survey](#) Form and [Exhibit 2.20 - Student Evaluation of Teaching Effectiveness](#).